

# News Bulletin

Issue 71

24th June 2015



## Driver of Year

The Driver of the Year Awards for 2014 were finalised recently and we are pleased to advise that Carwyn Williams, who works on our contract with Shell at Pembroke, is the overall winner.



**Driver of the Year 2014  
Carwyn Williams**

Runner up is Andy McDaid based on our contract with Shell in Plymouth and third place goes to Tim Bowden based on our Phillips 66 Contract in the Thames Area.



**Runner Up, Andy McDaid**



**Third Place, Tim Bowden**



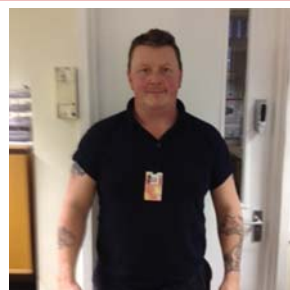
**SW & Wales Regional Winner  
Roger Bailey**

66 Thames).

Contract winners were Ray Blackmore (Shell), Glynne Evans (Phillips 66 Grangemouth), Lee McGrogan (TankShare) and Dave Shaw. (Phillips 66 South East).



**Phillips 66 Grangemouth Contract  
Winner, Glynne Evans**



**TankShare Contract Winner  
Lee McGrogan**

The top three drivers win £400, £250 and £175 respectively. Regional winners collected £150 each and contract winners will receive £125 each.

## Suckling Transport Update

We started 2015 with some new projects. One in particular was to use all the expertise and skills of our Lead Driver Trainer Instructors to help our workforce and improve our safety performance. To do this, Driver Trainers are observing our operations and working along side their colleagues where they regularly obtain feedback from our drivers on how to improve the daily operations and feeding us with ideas continuously to ensure our operation runs smoothly, efficiently and safely.

Another project we have started is to develop a software programme together with Res Data to further develop our skills builders initiative.

Our workforce continues to grow. We currently have 165 drivers and 29 office staff which now consists of a new Transport Manager and a new Finance Manager.

Our parent company SBG group also continues to grow in Europe, where soon a French company based in Dijon will join the group. I hope they will bring good mustard.





## The Success of TankShare continues

TankShare continues to provide the flexible and cost effective way customers can meet their increases in demand.

The bespoke service is tailored to meet each customer's needs. After adding the TankShare service in the Midlands during October 2014, our UK coverage now includes Scotland, South West England, South Wales, The Midlands and London. With further ambition to extend the service to the North of England.

As a result of the continued growth of TankShare a new TankShare Transport manager was employed during March 2015. Having previously worked for Norbert Dentressangle and Suttons, David Philp joins us with plenty of experience. David is based at our head office in Laindon.

If you have any enquires regarding TankShare in England or Wales please contact our Director of Operations, Shaun Rees-Brown, on 01268-419266.

For any enquiries in Scotland please contact our Regional Business manager Alex McPhee on 01324-482250.



## Service Provider of the Year

Imperial Commercials Bristol was confirmed as the winner of the Suckling Transport Service Provider of the year award and became the first DAF dealership to win the award, since it began in 2011.

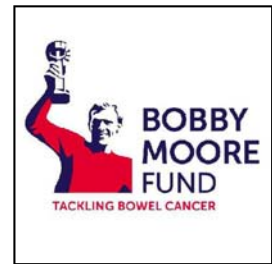
The award is based on data collected throughout the year regarding the service provider's performance in relation to MoT first time pass rates, audit scores and service measured through our own Quality System. Imperial Commercials secured victory with a 100% MoT pass rate, a very high workshop audit score, high levels of service, and low vehicle down time.



Chris Matthewman, Nigel James, James Rehling, Dan Bauckham, Ian Bryant, and Joe Tooker.

James Rehling and Mark Price received the 2014 glass trophy from Daniel Bauckham and Chris Matthewman in March this year.

On Receipt of the award James commented: "It is an honour to receive this award on behalf of the team here at Imperial Commercials Bristol. We have grown our ADR and tanker business considerably over the past 3 years".



## Football Shirt Friday

Following last years success staff at HQ took part in "Football Shirt Friday" to raise money for The Bobby Moore Fund. The Bobby Moore Fund was set up with Cancer Research UK to raise awareness and money for research into bowel cancer in memory of legendary England footballer Bobby Moore who died from the disease.

Staff members participated in a dress down day wearing their favourite football (or sports) team's shirt and raised a total of £71.00.



## Special Birthdays



Over recent months Gareth Cox (Transport Manager, Phillips 66) and Alan Dodson (Financial Director), have turned the grand old age of

40.

As is custom staff participated in a collection and presented Gareth with some Euros for his birthday celebrations in Ireland and Alan with some Golf Vouchers and money to pursue his hobby.





## Silverstone

As in 2014 we are once again delighted to support Phillips 66 by providing a Jet Livered vehicle and trailer to be present at the Silverstone Classic.



Our vehicle was part of the media promotional day held on 15th April 2015 (see photo above) and will also be on display at the World's Biggest Classic Motor Racing Festival which runs from 24<sup>th</sup> to the 26<sup>th</sup> July 2015.

## Safety Talks

The dates for Q3 : 2015 Driver Safety Talks are shown below.

### SHELL

Avonmouth	29Jun / 2 Jul
Plymouth	30 Jun/1 Jul
Hythe	7&8 Jul
Grangemouth	14&15 Jul
Pembroke	14&15 Jul
Aberdeen	21&22 Jul
Clydebank	28&29 Jul

### PHILLIPS 66

West London	21 Jul
Coryton	8&9 Sept
Grangemouth	TBA

Topics being covered this quarter are: Service & Safety Stats, Customer Care, new Security DVD.



## New Employees

Since the last edition of the news bulletin we have seen some new members of staff join our workforce. A warm welcome to:

Jamie Doyle (Despatch Supervisor), Chris Matthewman (Fleet Maintenance Controller), David Philp (Transport Manager), James Penfold (Finance Manager), Shawna Claydon (Payroll Assistant) all based at our Head Office in Laindon. Also, James Adam (Transport Manager) based in our Grangemouth Office.



Jamie Doyle, Chris Matthewman, Shawna Claydon and James Penfold from HQ

In addition we have seen several new drivers join, also welcome to:

- Michael Hearn in Grangemouth.
- James Cosentino, Glen Higgs and James Stevens in Thurrock.
- Richard Hart in Hythe.

## News Bulletin

If you would like any new items included in future editions of the News Bulletin, please contact Sue Nicholas at [sue.nicholas@sucklingtransport.co.uk](mailto:sue.nicholas@sucklingtransport.co.uk).

# TOP TEN

## My Top Ten

David Philp our new TankShare Transport Manager took the top ten interview this time round.



### Record

21 Seconds So Solid Crew (Always reminds me of my time in the Army).

### TV Programme

The Sopranos

### Book

Touching Distance By James Cracknell (This book will change your life).

### Film

The Shawshank Redemption

### TV Personality

Jerry Seinfeld & Larry David

### Holiday Resort

Mauritius

### Restaurant

Loch Fyne (The restaurant where I had my first date with my wife).

### Suckling Employee

The Suckling Team.

### Sports Person

Steve Redgrave

### Motto, slogan or quote

Difficulties are just things to be overcome!

**If you want to take part in the top ten interview, please contact Sue Nicholas at: [sue.nicholas@sucklingtransport.co.uk](mailto:sue.nicholas@sucklingtransport.co.uk)**

# Worcester Race Day

Welcome to the 12th running of the Suckling Transport Handicap Chase at Worcester Racecourse. A warm welcome to those who have attended over previous years and a special welcome to those attending for the first time today.



As in previous years, we also celebrate the success of the Company's 1mKm Challenge, which raises money for charities chosen by our employees.



Since the 1mKm challenge was launched in July 2009 the Company's employees have raised over £27,000 for 24 worthwhile charities.



Jesus Ciria, winning jockey A.P. McCoy and Barbara Bertani



Since our last race meeting in June 2014, 5 operating centres have won the 1mKm challenge. In addition our England International Team have totted up their total wins to 12 achieving 3 wins in a 12 month period since the challenge first began in 2009.

A total of £4150.00 has been donated to good causes such as: Calums Cabin, International Rescue Corps, Wessex Cancer Trust, Cancer Research, RNLI, St Peter's Hospice, NSPCC and most recently CHAS.



Good luck to our charities of the day today: Cash for Kids, Essex & Herts Air Ambulance Service and Beatson Cancer Charity.

# Shell Safety Day

Shell Safety Day took place this year on Wednesday 6<sup>th</sup> May, where the theme was 'Achieving Goal Zero....Because We Care'. The vision of Goal Zero is No Harm and No Leaks.

Drivers and Shell employees were encouraged to engage with each other with retail staff asking questions to help them understand better the delivery process and what they could do to help.



Several perfect delivery demonstrations took place with the main ones taking place in the South at Wellington Service Station, conducted by driver Andy Hill where representatives from Lydford Service Station and from the retailers Perigrine attended. The second demonstration was carried out in Scotland at Shell Cairn Lodge, by driver Bob Smith.

Two further demonstrations were conducted at Shell Broadmead by Vince Rees and Shell Bere Regis by Mick Blay.

Our thanks to the following for their involvement, Craig Mailer, Julien Pierce, the drivers and all the Suckling and Shell staff involved in making it a successful Safety Day (despite the heavy rain!).

# Above & Beyond

Last month Kevin Tuff based on our Shell Contract at Grange-mouth submitted a safety observation following his delivery at Shell Forth Road Services that day.

Whilst bunkering his vehicle he witnessed four motorcyclists standing in a coned off LPG tank area smoking.

He politely pointed out they were smoking next to a gas tank and the motorcyclists were happy to move away to finish smoking.

This is a good example of a driver positively intervening.

Well done Kevin.

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